

## Rockingham Park's Privacy Policy

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### Disclaimer

The content on this website is provided for information purposes only. While every effort has been made to ensure the accuracy and completeness of this information, Rockingham Park makes no guarantee and accepts no responsibility for any errors or omissions it may contain. It is the responsibility of users to make their own decisions about the accuracy, reliability and correctness of information contained on these sites.

### Privacy Policy

We know that your privacy is important to you, so that means your privacy is important to us as well. You can read the full details of our privacy policy below. By providing us with your personal information, you consent to the collection, use, management and disclosure of your personal information as described in this Privacy Statement.

#### 1. Security

Rockingham Park takes all reasonable steps to ensure the security of this website. Rockingham Park accepts no responsibility for the unauthorised access of personal information held by Rockingham Park or any authorised party to which Rockingham Park has disclosed the information.

#### 2. Access to Personal Information

If you wish to access the personal information that we hold or have any other questions about this Privacy Statement, please contact us and we will endeavour to respond to you promptly. If you require more information about protecting your privacy, you can visit the Australian Federal Privacy Commissioner's website.

#### 3. Removal of Personal Information

If you wish to remove the personal information that we hold about you, please contact us with the request to delete your personal information. You will be sent a notice confirming that your profile has been deleted.

#### 4. Changes to Privacy Statement

Rockingham Park may update this Privacy Statement from time to time without notice. You should revisit this website periodically to make sure you are aware of the most recent terms, because they will be binding on you. Your use of the website after such changes constitutes your agreement to such changes.

#### 5. Who we are

This is the website of Rockingham Park. You can contact us via e-mail or by telephone at [beth.kirby@rppl.com.au](mailto:beth.kirby@rppl.com.au) or on +61 8 9317 0100.

#### 6. What we know about you

When you visit our website [www.heritageparkestate.com.au](http://www.heritageparkestate.com.au) or [www.parklandheights.com.au](http://www.parklandheights.com.au), our web server automatically records some general information about your visit, but does not recognise or record any individual information about you. The information we record and use for statistical purposes is:

- ✓ Your server address
- ✓ The date and time of your visit
- ✓ The pages accessed and documents downloaded
- ✓ The previous site visited
- ✓ The type of browser used
- ✓ We can only identify you personally if you give us this information voluntarily

We do not know your e-mail address unless you give it to us. We will only record your e-mail address if you send us a message. We will not disclose it without your consent. If you have given us your e-

mail address, but do not want to receive e-mail from us in the future, please let us know by sending us an e-mail at the above address.

### **7. How we use this information**

We use this information to improve the content of our website and analyse what pages people visit, by completing our enquiry form you express permission for Rockingham Park to keep in touch with you about updates to our product range via email or sms. If you use our services, we also use your information to customize the content of our web site and/or newsletter for you. If you supply us with your e-mail address, postal address or mobile number when requesting a service, we might send you information on new products and services or upcoming events. If you do not wish to receive such mailings you can securely unsubscribe via the link in the email newsletter. If you supply your telephone number when ordering a product or service, we will only use it with respect to that order.

### **8. Who has access to your information?**

We use this information internally and share it with other people or organisations who need to know it as part of working with us in our normal business activities. We do not share your personal information with others except under these conditions, and we do not disclose or sell your personal information for use in mailing lists or databases.

### **9. Corrections**

Upon request, we'll tell you what information we have recorded about you. If any of this information is incorrect, or you want us to remove all information about you, please contact us. If you feel that this website is not following its stated information policy, please contact us at the above addresses or phone number.

### **10. More Information**

If you would like to know more about on-line privacy, visit the Australian Federal Privacy Commissioner's website.